



# POLITIKA KVALITETA

## ISO 9001 : 2008

Odlučni smo stalno poboljšavati kvalitet naših usluga uz dosljedno poštivanje zakonitosti i načela jednakosti pred zakonom. ZATO JE POLITIKA KVALITETA U FEDERALNOM MINISTARSTVU UNUTRAŠNJIH POSLOVA DA SVI ZAPOSLENI RADE: zakonito i stručno, odgovorno i efikasno, politički neutralno.

MI SMO TU ZBOG VAS ...

**QUALITY POLICY**  
We are determined to continually improve the quality of our services with consistent respect to the principle of Equality before the Law. THEREFORE, THE GOAL OF OUR QUALITY POLICY IN THE FEDERATION MINISTRY OF INTERNAL AFFAIRS IS TO ENSURE THAT ALL EMPLOYEES WORK: legality and expertly responsibly and efficiently neutrally and without political influence.

WE ARE HERE FOR YOU ...

Sarajevo, maj 2011.

